



The University of Texas at Austin
AT&T Hotel and Conference Center

Health and Safety Plan

The AT&T Hotel and Conference Center is committed to keeping our guests and team healthy and safe. In collaboration with UT healthcare experts and with information from industry guidelines, we have established protocols for associates and guests. See the following pages for full details.



**Subject to change. Last updated July 10, 2020*



Overall

- Face coverings required
- Hand sanitation stations throughout
- Increased sanitizing of high touchpoints
- Health and safety signage property-wide



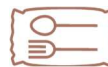
Public Spaces

- Increased cleaning and sanitization
- Lobby seating rearranged for physical distancing
- Fitness center closed daily for scheduled cleaning
- Limited occupancies for pool, pool area, and fitness center



Reservations

- For reservations booked directly with the hotel, reservation can be changed or cancelled without a fee up to 24 hours before scheduled arrival date



Food & Beverage

- Tables and chairs rearranged for physical distancing
- Menus disposed of after use



Arrival

- Self-parking in Conference Center Garage
- No valet parking



Meetings & Events

- Event set-ups facilitate physical distancing
- All food and beverage offerings individually packaged/covered or served by associate



Check-In & Check-Out

- Touchless experience at the front desk
- Sanitized guest room keys
- Signage on the ground for physical distancing



Associates

- Temperature checks upon entry
- Mandatory, in-depth training for all associates prior to working
- Face coverings required



Guest Rooms

- Each room sanitized before arrival
- Complimentary toiletries provided in sealed bag
- Housekeeping service provided upon request for longer lengths of stay